

## Assessing Your Crisis Response Plans

Use the following table to assess your organization's plans to respond to a crisis and to create a plan of action to address deficiencies.

Question	Assessment	Corrective Actions
<b>Crisis Planning</b>		
1. Do we have a representative set of planning scenarios?	----- ----- ----- -----  poor      adequate      excellent	
2. Do we have a flexible set of response modules?	----- ----- ----- -----  poor      adequate      excellent	
3. Do we have an established matching of response modules to scenarios?	----- ----- ----- -----  poor      adequate      excellent	
4. Do we have preset signals for activating the crisis response organization and for going back to normal operations?	----- ----- ----- -----  poor      adequate      excellent	
<b>Crisis Organization</b>		
5. Do we have a clear chain of command?	----- ----- ----- -----  poor      adequate      excellent	
6. Do we have a command post and backup?	----- ----- ----- -----  poor      adequate      excellent	
7. Do we have the right communication channels?	----- ----- ----- -----  poor      adequate      excellent	
8. Have we put in place the right backup resources?	----- ----- ----- -----  poor      adequate      excellent	
<b>Organizational Learning</b>		
9. Do we conduct regular rehearsals?	----- ----- ----- -----  poor      adequate      excellent	
10. Do we do disciplined post-crisis reviews?	----- ----- ----- -----  poor      adequate      excellent	

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